

GENERAL CLEANING AND MAINTENANCE



Initial Cleaning

If you find it hard to clean the tiled surface after a job delivery, most likely there is Grout Haze remaining on the surface of the tiles. Polymers contained in grouts have adhesive characteristics and can cause difficulty in cleaning before completely removed.

In this case, we recommend the following steps for cleaning:

1. Vacuum all dust and dirt before start cleaning with water.
2. Source Tile and Grout cleaners and pour onto surface with White scourer pads and leave for 5 minutes (or follow the instructions).
3. Wipe off the applied area with a Melamine Sponge (Magic Sponge), soaked in water, which removes grout haze magnificently.
4. Rinse the area with clean water and change the water regularly.
5. Remove all residue and water with microfibre cloths or a mop.

General Clean

If your tiles have been through a complete grout haze cleaning process, please follow the below steps:

1. Vacuum all dust and dirt while the surface is dry.
2. Use either a microfibre cloth or a mop with water for general cleaning.
3. For stubborn marks remaining, we recommend spraying water on the surface before using a melamine sponge (Magic Sponge) to buff the surface.
4. Remove all residue and water with microfibre cloths or a mop.

For more information on care and maintenance, visit www.dwtiles.com.au

DISCLAIMER: Please note that tiles are sold in clean new condition. it is the responsibility of the Contractor/Tiler to keep them clean or to clean once finished the job. it is not the responsibility of the wholesaler.

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